

Door Warranty

STANDARDS



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triline
QUALITY DOOR SYSTEMS

AUSTRALIAN STANDARD FOR DOORS

Inline with the Australian Standard 2688, it is not considered a defect for a door measuring 2150 x 1020mm to have a warp/bow up to 4mm. In addition, it is not considered a defect for doors measuring greater than 2150 x 1020mm and up to 2400 x 1020mm to have a warp/bow up to 6mm.

Doors which exceed 2400 x 1020mm are not covered by the Australian Standard and it is not considered a defect for doors measuring greater than 2400 x 1020 to have a warp/bow up to 8mm.

Warp/bow can be caused by a number of factors, generally warp/bow is caused by improper storage or adverse moisture conditions.

Triline Doors does not accept responsibility of warp/bow when the moisture content of the timber falls below 10% or exceeds 15%. These guidelines are provided inline with the Australian Standard 2688.

TRILINE TERMS & CONDITIONS

Subject to terms and conditions set forth herein, doors and frames manufactured by Triline are guaranteed for five (5) years from the date of delivery by Triline to be of good material and workmanship, free from defects which render them unserviceable or unfit for normal use or as specified by purchaser.

Natural variations in the colour, texture or grain pattern of the wood are not to be considered defects. Doors must be accorded reasonable treatment by the purchaser and should be stored or hung in dry buildings and not in damp, moist or freshly plastered areas, where the moisture content of the skins and edge strips may increase abnormally, leading to the development of warp.

The utility or structural strength must not be impaired in the fitting of the door, the application of hardware, or cutting and altering of the door for lights, louvers, panels or any special detail.

All doors must be inspected by purchaser within 7 days of delivery, should the purchaser not be satisfied with the quality of the doors, Triline is to be informed in writing as to the concern prior to the doors being hung and/or having any finish applied to them. If doors are to be replaced, Triline will replace the doors as promptly as possible, no installation or finishing costs will be borne by Triline under any circumstances. Triline is not liable hereunder to reimburse the purchaser for doors repaired or replaced without the written consent of the manufacturer to such repairs or replacement.

No Warranty is given on doors with a leaf size over 2340mm high or 1020mm wide. Australian Standard AS 2688-1984 is only applicable to doors with a maximum size 2340mm x 1020mm

SEALING AND PAINTING OF DOORS

Doors must be sealed on all 4 edges and both faces within 7 days of arriving to site with a sealer that will prevent the absorption or expulsion of moisture from the doors, failure to carry this out will void the warranty immediately. Painter and/or paint manufacturer must warrant this sealer.

Immediately prior to hanging the door at least the bottom edge must receive a sealer coat (we recommend an oil based sealer) to prevent absorption and/or expulsion of moisture.

Immediately after the door has been hung, the entire door, including the top edge must receive minimum two coats of paint, varnish or sealer to prevent absorption of moisture and/or shrinkage. Applying water based sealer or worse - watering down water based paint and applying this to a door DOES NOT SEAL THE DOOR.

The objective of painting a door is to seal the timber, so that the absorption or expulsion of moisture is prevented. Your paint supplier should be consulted as to the number of coats required to effectively seal the door.

It is the responsibility of the owner to maintain an ongoing adequate seal, according to the paint supplier's recommendations to prevent deterioration of the doors.

Triline does not warrant that the items are fit for any particular purpose or intended to be used by you and you must satisfy yourself that the items are so fit. Triline accepts no liability to damage to any item fitted or stored in damp, moist or freshly plastered areas.

Triline accepts no liability for any warp which does not exceed 5mm on doors up to 2100 x 920 x 38mm or 6mm on doors over 2100 x 920 x 38mm and up to 2340 x 920 x 38mm and 8mm for doors up to 2340 x 1200, shall not be considered a defect. Doors in excess of 2340 in height or wider than 1200 are not covered by this guarantee.